

Hanlin eReader V5: Frequently Ask Questions

Q: When can I expect delivery?

A: The delivery date is expected to be by the third week of December (15/12/2009). However, this also depends on the courier company and our Custom & Excise Department. The shipment from China has to be cleared by our Custom Department before it is sent to us.

Q: How do I download the books (files) to the eReader?

A: The books or files can be downloaded directly to the SD card or internal storage through USB cable, or downloaded to the SD card through an SD card reader. The first batch of eReader at MPH also comes with one (1) 2GB SD card for free.

Q Can the V5 model play music while I'm reading?

A: Yes, it can play music while you are reading an eBook (except audio eBook), but you need to turn on the music first, and then open an ebook without turning off the music.

Q4. How long does the battery last after charging? What type of battery unit does it use?

A: The V5 can support continuous reading of up to 6000 pages; music playing for up to 10 hours after it is fully charged. The product adopts the general battery (Nokia B14c, B15c); available at most electronics shop. It takes three (3) hours for the battery to be fully charged using a charger, and six (6) hours through a USB cable.

Q: What about warranty?

A: This device warranty is provided by Tianjin Jinke Electronics System from China for 12 months, excluding LCD screen. Spare parts and workmanship is free during the warranty period. MPH will assist to arrange for device to be sent to the manufacturer; however shipping costs are borne by eReader owner.

IMPORTANT:

MPH is acting as a reseller and does not have any sole rights to represent Hanlin eReader V5 in Malaysia. Under no circumstances will MPH be held liable or responsible for any technical defects or warranty.

Q. How many languages does it support?

A: It can read English, Chinese, Japanese and Korean.

Q. Where can I download the ebooks?

A: There are many copyright-free ebooks available on the internet. Alternatively, you can also purchase from online webstores like Amazon, MPHONLINE (near future) and Barnes & Noble.

Brand name	<u>HanLin eBook</u>
Model	<u>V5</u>
Manufacturer	<u>Jinke Electronics</u>
Dimensions	152 × 102 × 9 mm (6" × 4" × .35")
Weight	160g (5.7oz)
Grey Levels	8
<u>Controller</u>	Epson Broadsheet
Touch Screen	no
Full-screen Refresh Rate	0.9s
Power	Li-Polymer 1000mAh
Battery Life	9'000 pages
OS	Linux
Boot Time	16s
SDK	yes

CPU	Samsung® S3C2440 (ARM920T core, 400MHz)
Memory	32MB RAM, 512MB Internal, 2M NOR Flash
Expansion Slots	SD/SDHC
Other Interfaces	USB 2.0 (charging), headphone 3.5mm stereo
<u>Supported Formats</u>	PDF (reflow), TXT, RTF, EPUB, LIT, PPT, WOLF, DOC, CHM, FB2, HTML, DJVU, MP3, TIFF, JPG, GIF, BMP, PNG, RAR, ZIP
Supported <u>DRM</u> Formats	Wolf, Adobe (EPUB/PDF)
Font Sizes	3-5
Search functionality / Dictionary lookup	no
Note taking / highlighting / underlining	no
<u>Text to Speech</u>	yes
Software	WOLF Maker, WOLF Printer, Adobe Digital Editions
Services	iStation, ReadMan
Release Date	August 2009